**The Ridgeway Surgery Patient Participation Group**

**Minutes of the Meeting held on 6th June 2023**

**1. Present**: Dr Richard Davies, Tracy Talbot, Dr Iona Donnelly, Tessa Hawkes,

Sue Woodcock, Ian Newman, Jenny Newman, Phil Coathup, Barbara Hawkins, June Saville,

Jim Borthwick, Sue Bosworth, Neil Spalding, Meg Spalding, Liz Pownall

**2. Welcome**

Tessa welcomed everyone to the Meeting and introduced a new member of the Group.

**3. Apologies**

Chris Stringfellow, Ann-Marie Stringfellow, Stuart Davies, Adele Davies, Alison Langdon, Juliet Ross, Dian Johnson, Brenda Matthews

**4. Minutes of Last Meeting**

The Minutes of the Meeting on 7th March were approved.

**5. Election of Secretary**

Tessa reminded the Group that Sue will be retiring as Secretary in September and asked if anyone had any interest in the role or knew someone who would have, to email her direct. She asked Sue to outline what was involved – attending and taking Minutes of four PPG Meetings a year; sending out the Agenda and Minutes prior to Meetings; forwarding the PPG Newsletter and any occasional correspondence to the Group; maintaining the PPG mailing list, which consists only of Patient name and email address.

**6. Covid Update**

Dr Davies said that the current booster roll out will be finishing at the end of June and that not many people locally had Covid.

**7. Staff Updates**

Dr Davies told the Group that a new Dispenser, Mel, now made up a full Dispensary Team. Also, there are now two GPs in Training – Dr Oladamiyo and Dr Donnelly and that Dr Ruth Davies has now retired. GP appointments are now for 15 minutes and appointments with a GP in Training are 20 minutes.

**8. Surgery Extension Update**

There was no current update. Dr Davies explained the plan for the extension.

**9. Questions to the Doctor**

Dr Davies was asked how many Patients are registered at the Practice and advised that it is approximately 4630.

The Online Consultation service was going well and the Group were reminded about how this works.

From mid-May, GPs have been required to action or signpost all Patient contact calls on the day without having to call in again.

**10. Suggestion Box**

A suggestion was made to turn down the music in the Waiting Room as the Patient didn’t think much of the music. Dr Davies advised that the CD is changed regularly.

**11, AOB**

Tessa asked if anyone would be interested in attending the Annual Conference of Healthwatch Worcestershire on 30th June. This organisation independently monitors the quality of health services on behalf of Patients. Phil was interested in attending.

Tessa told the Group that the Astwood Bank Open Gardens event had raised almost £4000 for Astwood Bank in Bloom, to keep the village looking lovely. Many thanks to Dr Davies and the team for supplying sundries and posters for the PPG at the Flower Festival in the Church, which ran alongside the Open Gardens.

**12. Date of Next Meeting**

Tuesday, 26th September at 5pm in the Waiting Room.